

WHAT DOCTORS SAY

"I've been working with Luis and Used Eye Equipment since 2021. Every purchase has been a satisfaction guaranteed. His team helped me in every step of the process."

Esmelin Mata MD, Venezuela.

Our vintage Coherent argon laser stopped working abruptly. Laser repair services are few, and usually require costly air travel for the technician to make a site visit just to diagnose the problem. I made several unsuccessful contacts, even with providers who we've worked within the past. No one wanted to even look at our laser. I got in touch with Luis at Used Eye Equipment. We agreed to ship the laser out to his facility (at less cost than the usual airfare for a technician to travel here). The problem was diagnosed, and we came to a fair and reasonable price to replace the laser. Although our offices are quite a distance apart, we kept in frequent communication by phone and email, so there were no surprises as to the progress of the job. We're back up and running today and I couldn't be happier with the experience. I would recommend Used Eye Equipment to anyone who needs to repair or replace their ophthalmic equipment.

Jeffrey S. Rapkin, MD



~~Professor William D. Feltz, Jr., Department of Management Science, University of Illinois at Urbana-Champaign, Champaign, IL, U.S.A.~~



~~Professor Hui Li, Department of Management Science, University of Illinois at Urbana-Champaign, Champaign, IL, U.S.A.~~



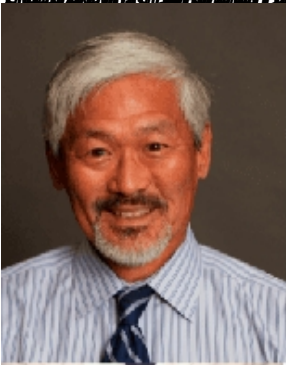
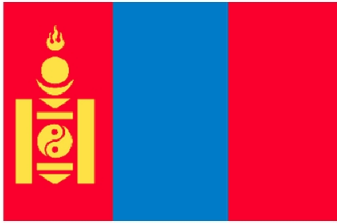
~~Professor William D. Feltz, Jr., Department of Management Science, University of Illinois at Urbana-Champaign, Champaign, IL, U.S.A.~~



~~Professor William D. Feltz, Jr., Department of Management Science, University of Illinois at Urbana-Champaign, Champaign, IL, U.S.A.~~



INTERNATIONAL
Journal of Management Science, Volume 11, Number 1, 2002, pp. 1-10. © 2002 John Wiley & Sons, Ltd.



Thank you for your review. I am glad to hear that you enjoyed the book. I will be happy to provide more information if needed. I am glad to hear that you enjoyed the book. I will be happy to provide more information if needed.